

IRISi Oral health and Domestic Abuse programme - Advocate Educator

Job Description and Person Specification

Job description

Position Title: IRISi Advocate Educator for Oral health and Domestic Abuse (DA) programme

Hours: Full time (37.5 hours per week)

Contract: 12 months fixed term contract

Location: Remote – with some travel to North Central London including Barnet, Camden, Islington, Hackney and Haringey

Salary: £36,363 (2025 NJC scale points 23–25)

Reports to: IRISi

This role is with IRISi as part of the 'Oral health and Domestic Abuse (DA)' programme of work with North Central London Integrated Care Board (ICB).

The aim of the work is to:

- Design and deliver trauma-informed training for dental teams
- Provide on-going consultancy to dental professionals
- Provide a direct referral route for all patient referrals
- Provide advocacy for patients
- Triage to services across North Central London as appropriate

A. Aims of the position

The Advocate Educator will play a critical role in developing and delivering the **IRISi Oral health and DA programme**. The post holder will support dental teams in identifying, responding to, and supporting patients experiencing domestic abuse and will provide advocacy to patients and triage to appropriate services as necessary. The role therefore combines specialist advocacy, training, consultancy, and service development functions.

The post holder will:

- Promote and embed the IRISi programme for Oral health and DA.
- Adapt training materials and programme delivery.
- Deliver high-quality training, consultancy, and peer support to dental teams.
- Build and maintain effective relationships with practice champions.

- Provide trauma-informed, needs-led advocacy, risk assessment and initial support to patients disclosing recent and non-recent domestic abuse.
- Provide support to staff disclosing recent and non-recent domestic abuse.
- Support the development of safe and effective referral pathways.
- Contribute to monitoring and evaluation activity.

B. Specific areas of responsibility

1. Service Development and Programme Delivery

- Encourage engagement with the IRISi programme across dental teams.
- Establish and maintain clear referral pathways for disclosures.
- Develop and maintain a local resource and referral pathway library to support signposting into local and specialist services

2. Training, Education, and Consultancy for Staff

- Plan, organise, and deliver regular domestic abuse training sessions for dental practice staff-both clinical and non-clinical.
- Adapt and maintain training materials and resources.
- Provide specialist consultancy and case-based advice to dental teams, including support with complex cases.
- Promote best practice in asking about domestic abuse, responding to disclosures, risk assessment, recording, and referral.
- Facilitate reflective practice discussions and peer support spaces for Practice Champions.
- Attend and contribute to relevant conferences and network meetings to raise awareness and share learning.

3. Triage, Advocacy, and Support for Patients

- Provide trauma-informed, needs-led advocacy and support to patients who are being or have been subjected to domestic abuse.
- Provide support to dental practice staff who have experienced recent and non-recent domestic abuse.
- Deliver initial triage/needs assessment including, emotional support, risk assessment, safety planning, and support planning.
- Support patients to understand their rights and options relating to safety, housing, legal remedies, and welfare benefits.
- Use recognised risk assessment tools and escalate risk appropriately, including referral to MARAC and liaison with Safeguarding Leads.
- Provide feedback and case updates to referring clinicians in line with consent and confidentiality requirements.
- Ensure appropriate onward referral for male survivors, recognising differing needs and service pathways.

4. Safeguarding, Governance, and Partnership Working

- Review and contribute to domestic abuse safeguarding policies and procedures to ensure alignment with best practice. Ensure these are followed for all domestic abuse cases identified and supported.
- Attend local meetings, forums, and case reviews as required.
- Develop and maintain effective working relationships with external domestic abuse and specialist agencies.

5. Monitoring, Evaluation, and Research

- Maintain accurate, confidential records of all referrals and casework.
- Collect and collate data.
- Provide monitoring reports (e.g. quarterly, annual).

C. General responsibilities

- Attend all relevant meetings to steer the IRISi Oral health and DA programme and relevant
- Engage with the national IRISi Network and participate in IRISi's events.
- Demonstrate commitment to anti-oppressive practice and actively challenge sexism, racism, and other forms of discrimination.
- General duties as necessary.

This job description is intended to outline the main duties of the post and may evolve as the programme develops.

Person specification

Knowledge

- In depth knowledge and understanding of the issues facing victim-survivors of DA.
- Knowledge and understanding of the impact of DA.
- Understanding of trauma, trauma symptoms, and trauma-informed practice.
- Knowledge of relevant legislation, rights, and options for survivors of domestic abuse.
- An understanding of the impact of multiple, intersecting oppressions (e.g. sexism, racism, homophobia, ableism, etc) and the consequent barriers for some survivors of domestic abuse to accessing services.
- Knowledge of training methods, monitoring, and audit.

Experience

- Minimum of two years' experience working within the domestic abuse sector.
- Experience of providing advocacy, risk assessment, safety planning, and needs-led support to survivors of domestic abuse.
- Experience of supporting survivors with complex and multiple needs and to triage appropriately and safely.

- Experience of developing training materials and delivering training to professionals.
- Experience of building and maintaining effective multi-agency partnerships.

Skills and Abilities

- Excellent verbal and written communication skills, including report writing and presentation.
- Strong facilitation and group-work skills.
- Ability to communicate sensitively and with professional boundaries.
- Ability to manage competing priorities and work under pressure.
- Ability to work independently and as part of a multidisciplinary team.
- Strong organisational and IT skills, including Microsoft Office and database systems.

Attitudes, Values, and Ethos

- Commitment to trauma-informed, patient-centred and non-judgmental practice.
- Commitment to feminist and anti-oppressive principles.
- Understanding of and commitment to equality, diversity, and inclusion.
- Willingness to reflect on practice and engage in continuous professional development.

Education, Qualifications, and Training

- Degree-level education or equivalent relevant professional qualification (desirable).
- Training in domestic abuse, sexual violence, or gender-based violence.

Other Requirements

- Willingness to work flexibly, including occasional evenings or weekends.
- Ability to travel to regional and national meetings as required.

Additional Information:

This role is subject to enhanced DBS clearance due to the nature of the work.
The successful applicant must have the legal right to work in the UK

Genuine occupational requirement:

The post holder must be female. Due to the specific requirements of this role, this post is exempt under the Equality Act 2010, Schedule 9.